

### Remarks

Claims 1-29 are currently pending. Claims 1, 8, 15, 16 and 23 have been amended. No new claims have been added. Applicants assert that all claims are now in condition for allowance as set forth more fully below.

### Interview Summary

A phone interview was conducted on March 15. During the interview it was discussed that the combined references of Fletcher et. al. did not appear to disclose, teach or suggest the inclusion and subsequent operation of an electronic control processor or a switchmaster. It was further discussed that the combined references did not disclose the processing of failure call records as recited in the proposed amended claim language. The examiner indicated that upon review of written amendments and arguments it was probable that the amendments would overcome the combined references of Fletcher et. al.

### Claim Objections

The Office Action objects to claims 8 and 15. The Office Action questions whether the word “set” used in lines 7 of claim 8 and line 8 of claim 15 is a typographical error and was intended to be “sent”. Applicants have considered the question and determined that claims 8 and 15 are correct as written. As such, the claim objections can now be withdrawn.

### 103 Rejections

Claims 1, 3-5, 7-12, 14-16, 18-20, 22-27 and 29 stand rejected under 35 USC 103(a) as being unpatentable over Fletcher (H1,291) in view of Tavallaei (US Pat. 5,864,653) and Ozery (US Pat. 5,892,442). Applicants respectfully traverse these rejections.

The Office Action rejects independent claims 1, 8, 15, 16 and 23 by stating that Fletcher teaches most of the claimed elements with the exception teaching specifying a pager number to which a wireless page is sent upon the generation of an alarm. The Office Action proceeds to assert that Tavallaei cures that deficiency. The Office Action also concedes that the combination of Fletcher and Tavallaei fails to teach that the page includes an “investigation number” then proceeds to assert that Ozery cures that deficiency.

Applicants assert that amended independent claims 1, 8, 15, 16 and 23 recite elements not disclosed or suggested by Fletcher, Tavallaei or Ozery or a combination of any thereof.

#### Claims 1-14 and 23-29

Amended independent claims 1, 8 and 23 contain similar recitations. As a representative example, amended claim 1 recites, in pertinent part,

“[a] distributed system for providing real-time access to a network organized repository of data, comprising...one or more switchmasters coupled to the one or more computers wherein each switchmaster is also in communication with one or more associated telecommunication switches via a data feed link wherein further each of the associated telecommunications switches receive call records from a plurality of user telecommunications devices; and,  
an electronic control processor in communication with one or more of the telecommunications switches to control the call record flow through the switches to the associated switchmaster and monitor any call processing failure records forwarded from the telecommunications devices”.

Applicants assert that none of Fletcher, Tavallaei or Ozery or a combination thereof disclose the above claim elements particularly the inclusion of a switchmaster in communication with a computer and one or more telecommunications devices an electronic control processor controlling the record flow through the switches. Nor does the combination disclose an electronic control processor in communication with one or more of the telecommunications switches and its related function. Therefore, independent claims 1, 8 and 23 contain subject matter that is allowable over Fletcher, Tavallaei, Ozery or combination thereof. Dependent claims 2-7, 9-14 and 24-29 depend for allowable independent claims 1 and are allowable for at least the same reasons.

#### Claims 15-22

Amended independent claims 15 and 16 contain similar recitations. As a representative example, amended claim 15 recites, in pertinent part,

“[a] computer readable medium having a set of computer instructions encoded thereon...wherein, prior to being persistently stored within the resources, the data is temporarily stored within a switchmaster in communication with the resources, each switchmaster being also in communication with one or more associated telecommunication switches via a data feed communication link, wherein each of the associated telecommunications switches receives the data from a plurality of user telecommunications devices...”

Applicants assert that none of Fletcher, Tavallaei or Ozery or a combination thereof disclose the above claim elements. Similarly to claim 1, claims 15 and 16 fail to teach that data is temporarily stored within a switchmaster in communication with the resources, each switchmaster being also in communication with one or more associated telecommunication switches. Therefore independent claims 15 and 16 contain subject matter that is allowable over Fletcher, Tavallaei, Ozery or combination thereof. Dependent claims 17-22 depend from an allowable independent claim 16, and are allowable for at least the same reasons.

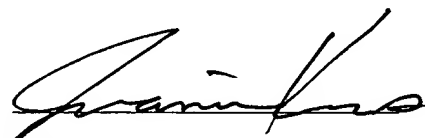
#### Conclusion

Applicants assert that the application including claims 1-19, 21-39 and 41 is now in condition for allowance. Applicants request reconsideration in view of the amendments and remarks above and further request that a Notice of Allowability be provided. Should the Examiner have any questions, please contact the undersigned.

No fees are believed due. However, please charge any additional fees or credit any overpayment to Deposit Account No. 50-3025.

Respectfully submitted,

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